Class Title: Data Processing Assistant III

BRIEF DESCRIPTION OF THE CLASSIFICATION:

Oversees the maintenance and data processing of documentation, logs and reports. Instructs and evaluates personnel and schedules work load.

ESSENTIAL FUNCTIONS:

This information is intended to be descriptive of the key responsibilities of the classification. The following examples do not identify all duties performed by any single incumbent. Specific requirements of individual positions are described in the Job Description.

	Physical Strength Code	ESSENTIAL FUNCTIONS
1	S	Processes information by establishing, updating and maintaining documentation, compiling and balancing monthly reports, distributing documentation, providing internal and external communication, and assisting with computer program development.
2	S	Provides supervisory duties by instructing personnel, writing instructional booklets, assigning tasks, overseeing workloads, scheduling tasks, resolving operational difficulties, evaluating operator performance, making suggestions to supervisor, and ensuring proper signature on all documents.

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CLASS REQUIREMENTS:

	CLASS REQUIREMENTS
Formal Education / Knowledge	Work requires knowledge necessary to understand basic operational, technical, or office processes. Level of knowledge equivalent to four years of high school or equivalency.
Experience	One years experience in data entry with supervisory capabilities.
Certifications and Other Requirements	N/A
Reading	Work requires the ability to read general correspondence, tax returns and forms, money orders, and documents.
Math	Work requires the ability to perform general math calculations such as addition, subtraction, multiplication and division.
Writing	Work requires the ability to write general correspondence, letters, and reports.
Managerial	Managerial responsibilities include organizing, scheduling, and assigning data entry work to subordinates.
Budget Responsibility	N/A
Supervisory / Organizational Control	Work requires the occasional direction of helpers, assistants, seasonal employees, interns, volunteers or temporary employees.
Complexity	Work requires analysis and judgment in accomplishing diversified duties. Work requires the exercise of independent thinking within the limits of policies, standards, and precedents.
Interpersonal / Human Relations Skills	Contacts others within the organization. These contacts may involve similar work units or departments within the City which may be involved in decision making or providing approval or decision making authority for purchases or projects. Works with individuals outside the City who may belong to professional or peer organizations. Working with various state and federal agencies may also be required. Vendors and suppliers may also be called upon for information on purchases, supplies or products. Meetings and discussions may be conducted with customers, brokers and sales representatives.

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OVERALL PHYSICAL STRENGTH DEMANDS:

Sedentary X	Light	Medium	Heavy	Very Heavy
S = Sedentary Exerting up to 10 lbs. occasionally or negligible weights frequently; sitting most of the time	L = Light Exerting up to 20 lbs. occasionally, 10 lbs. frequently, or negligible amounts constantly OR requires walking or standing to a significant degree.	M = Medium Exerting 20-50 lbs. occasionally, 10-25 lbs. frequently, or up to 10 lbs. constantly.	H = Heavy Exerting 50-100 lbs. occasionally, 25-50 lbs. frequently, or up to 10-20 lbs. constantly.	VH = Very Heavy Exerting over 100 lbs. occasionally, 50-100 lbs. frequently, or up to 20-50 lbs. constantly.

PHYSICAL DEMANDS:

C = Continuously	F = Frequently	O = Occasionally	R = Rarely	N = Never
2/3 or more of the time.	From 1/3 to 2/3 of the time.	Up to 1/3 of the time.	Less than 1 hour per week.	Never occurs.

This is a description of the way the job is currently performed; it does not address the potential for accommodation.

PHYSICAL DEMANDS	FREQUENCY CODE	DESCRIPTION
Standing	0	Copier, fax machine, filing, observation, supervision, training
Sitting	F	Computer, desk work, answering telephone, meetings
Walking	О	Inter-office, observation, supervision, training, to/from office equipment, to/from meetings
Lifting	R	Files, folders, reports, manuals, books, office supplies, tax returns, correspondence booklets
Carrying	F	Files, folders, reports, manuals, books, office supplies, tax returns, correspondence booklets
Pushing/Pulling	F	Filing in cabinet drawers
Reaching	F	Filing in cabinet drawers
Handling	F	Files, folders, reports, manuals, books, office supplies, tax returns, correspondence booklets
Fine Dexterity	F	Computer keyboard, calculator, adding machine, telephone, typing
Kneeling	N	
Crouching	N	
Crawling	N	
Bending	0	Filing in cabinet drawers
Twisting	N	
Climbing	N	
Balancing	N	
Vision	С	Computer, desk work, filing, reading, writing, observation, supervision, training
Hearing	С	Telephone, co-workers, staff, supervisors, tax-payers, various departmental personnel, meetings
Talking	F	Telephone, co-workers, staff, supervisors, tax-payers, various departmental personnel
Foot Controls	N	
Other (specify)	N	

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MACHINES, TOOLS, EQUIPMENT, AND WORK AIDS:

Computer, laser or inkjet printer, copy machine, fax machine, telephone, calculator, Standard Microsoft Windows and Office software

ENVIRONMENTAL FACTORS:

D = Daily	W = Several	M = Several	S = Seasonally	N = Never
	Times Per Week	Times Per Month	-	

HEALTH AND SAFETY		ENVIRONMENTAL FACTO	RS
Mechanical Hazards	N	Dirt and Dust	N
Chemical Hazards	N	Extreme Temperatures	N
Electrical Hazards	N	Noise and Vibration	D
Fire Hazards	N	Fumes and Odors	N
Explosives	N	Wetness/Humidity	N
Communicable Diseases	N	Darkness or Poor Lighting	N
Physical Danger or Abuse	N		
Other (see 1 below)	N		

PRIMARY WORK LOCATION		
Office Environment	X	
Warehouse		
Shop		
Vehicle		
Outdoors		
Other (see 2 below)		

(1)

(2)

PROTECTIVE EQUIPMENT REQUIRED:

None

NON-PHYSICAL DEMANDS:

C = Continuously	F = Frequently	O = Occasionally	R = Rarely	N = Never
2/3 or more of the time.	From $1/3$ to $2/3$ of the time.	Up to 1/3 of the time.	Less than 1 hour per week.	Never occurs.

NON-PHYSICAL DEMANDS	
Time Pressures	F
Emergency Situations	N
Frequent Change of Tasks	O
Irregular Work Schedule/Overtime	O
Performing Multiple Tasks Simultaneously	F
Working Closely with Others as Part of a Team	F
Tedious or Exacting Work	F
Noisy/Distracting Environment	F
Other (see 3 below)	N

(3)

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